



# MANDATED REPORTING: Elder and Dependent Adult Abuse and Neglect in California eLearning

## Course Description

In California many professions are now legally designated as mandated reporters of elder and dependent adult abuse. This course will address reporting responsibilities; help participants to understand how, when and where to report suspected abuse or neglect; and inform participants of what to expect after the report has been made. Upon completion of this course, participants will be equipped with the necessary tools and information they need to make a report each time they suspect or witness elder or dependent adult abuse or neglect.

## Learning Objectives

- Identify obligations as a mandated reporter.
- Recognize signs of suspected abuse or neglect of elders or dependent adults as defined by California law.
- Determine how, when and where to report suspected abuse or neglect based on where it occurs.
- Describe what investigating agencies can or cannot do in response to your report.

## What to Expect

This course is approximately 90 minutes in length and contains 4 lessons. It includes a post-test and downloadable handouts:

Lesson 1: Covers general reporting criteria and mandated reporting obligations.

Lesson 2: Allows participants to choose case scenarios and knowledge checks based on their specific profession or volunteer position.

Lesson 3: Explores the who, where, when, and how to make both the telephone and written report.

Lesson 4: Provides the understanding of what will happen after the report is made.

## Why This Training?

This training will provide mandated reporters with foundational information about their mandated reporting requirements. If specialized training is needed, agencies can reach out to the local Adult Protective Services or Long-Term Care Ombudsman Program offices.

## Intended Audience

Mandated Reporters including, but not limited to:

- Administrators, supervisors and staff of a public or private care facility
- Adult Care Custodian
- Health Practitioner
- Clergy Member
- Bank or Financial Institution personnel
- Adult Protective Services (APS) personnel
- Law enforcement personnel
- Animal Control and Code Enforcement personnel

Note: A mandated reporter is any person who has assumed full or intermittent responsibility for the care or custody of an elder or dependent adult, whether or not that person receives compensation for the care or custody.

## Registration

Click the link to begin the training.  
<http://cdss.ca.gov/MandatedReporting>

Please note, there will be no monitoring of course completion. Participants must keep their own certification of completion.

This training is available as an eLearning at no cost to agencies or individuals.



Multi-disciplinary Adult Services Training and Evaluation for Results (MASTER) is a program of Academy for Professional Excellence, a project of the San Diego State University School of Social Work. This online training was developed by the Academy for Professional Excellence MASTER-APS Training Program for the California Department of Social Services.

